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# The Storage Inn Privacy Policy

## What Information Do You Gather About Me?

We collect from you only the personal information you voluntarily provide in order to deliver the best possible service. If you choose to process an online payment or reservation we ask you to provide us with information necessary to process your order which may include, but not be limited to, name, physical address, telephone number, facsimile number, email address, company name, title, credit card number, expiration date, and storage unit number.

We collect your email address so that we can send you information about your transaction and its status. We may use your email address to inform you about current offers or events. We will never sell individual personal information with anyone without your advance permission or unless ordered by a court of law. The credit card information that is collected is used strictly for billing purposes.

#### **Sharing Your Personal Information**

The Storage Inn does not sell information to unrelated third parties. The Storage Inn does send your contact and order information to the facility that you selected for purposes of satisfying your payment or reservation.

## Changes to This Online Privacy Policy?

The Storage Inn reserves the right, at its sole discretion, to change, modify, add or remove portions of this Online Privacy Policy at any time. Accordingly, The Storage Inn recommends that you revisit this Online Privacy Policy from time to time to ensure that you are aware of the current privacy practices. Your continued use of the website following any changes signifies your acceptance of these changes.

## **Session Cookies**

The Storage Inn web site, (www.storageinn.net), uses session cookies to enable making transactions on our site. A session cookie is a small file placed on your computer which acts as a unique identifier to keep track of the information you have entered. Without the session cookie, our site cannot track the information you are entering, and you will be unable to complete your transaction.

A session cookie does not remain on your machine after you close your web browser window. Our session cookie contains none of your personal information, and cannot be used to track you around the web. It can only be used by our web site to identify the information you have entered during the transaction process which is required to complete the transaction.

## How to Enable Cookies on your Browser

Your web browser is the primary way you can control cookies. The method for changing your cookie settings will vary depending on the browser you use, but options should be similar regardless of your browser choice.

## Internet Explorer

If you are using IE 6, your cookies will be automatically controlled based on your privacy settings. If you would like to override automatic cookie control, choose Tools -> Internet Options -> Privacy -> Advanced. From this panel you can choose to override automatic cookie handling, and specify how you would like to deal with First Party and Third Party cookies. First party cookies come from the owner of the website you are visiting, third party cookies come from a different company (for instance, and advertising company). You can select "Accept", "Block", or "Prompt" -- if you choose "Prompt", your browser will notify you each time a web site attempts to set a cookie on your machine, and you can choose to accept or reject the cookie. If you would like to accept session cookies, but not persistent cookies, check the box to "Always Allow Session Cookies." Please note that session cookies are required to enable shopping on many web sites, including The Storage Inn.

## Other Web Browsers

Other web browsers provide similar options; if you are using Netscape 7, cookie options can be found at Edit -> Preferences -> Privacy and Security -> Cookies. In Mozilla Firefox, cookie options are available at Options -> Privacy -> Cookies, and in Opera 7 cookie preferences are available in File -> Preferences -> Privacy.

You can also control cookies with a number of internet security packages. If you use one of these packages, please refer to the software documentation for more information.

This information is provided for reference purposes only and we take no responsibility for any legal ramifications that may result from using all or part of this information. The providing of this information in no way removes your responsibility for your own policies. You will be solely responsible for the information contained in your own refund and privacy policy.

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# The Storage Inn - Terms and Conditions

The Storage Inn and its affiliates provide their services to you subject to the following notices, terms, and conditions.

#### **Promotions and Offers**

\*Subject to change. Promotions good for new customers only. Subject to specific units and availability. Other restrictions, taxes, fees, and administrative fee may apply. See contract for full details. Not available on transfers or additional spaces. Pricing subject to change. Reservation required to guarantee price. Actual unit sizes may vary from approximate size estimate. Please inspect any unit before renting. Online pricing available only for online reservations and rentals.

#### Refunds

Rent is prorated for move-ins based on the number of days left in the month at the time of move in. Rent is charged on a calendar month basis with payment due on or before the 1st of the month and considered late after the 10th of the month at which time a late fee will be assessed. Rent is prorated for move-outs through the 10th of the month; after the 10th of the month a full month's rent is due at the time of move out. In the event your account is overcharged due to an error, we will refund your account after being notified of the discrepancy.

For Merchandise Sales we will accept the return of any unopened or unused merchandise item within the first 30 days of purchase. A receipt is required to return the merchandise

## **Privacy Policy**

The Storage Inn respects the privacy of its users. Please read the complete text of our privacy policy,

#### Disclaimer

This site is provided by The Storage Inn on an "as is" basis. The Storage Inn makes no representations or warranties of any kind, express or implied, as to the operation of the site or the information, content, materials, or products included on this site. The Storage Inn disclaims all warranties, express or implied, including, but not limited to, implied warranties of merchantability and fitness for a particular purpose. The Storage Inn will not be liable for any damages of any kind arising from the use of this site, including, but not limited to direct, incidental, punitive, and consequential damages.

#### Indemnification

You agree to defend, indemnify and hold harmless The Storage Inn, its contractors, and its licensors, and their respective directors, officers, employees and agents from and against any and all claims and expenses, including legal fees, arising out of your use of the website and services, including but not limited to out of your violation of any representation or warranty contained in these Terms and Conditions.